

Show deleted users

ARTICLE



Delete a user?

Please note that users can currently only be deleted by Fleetboard Logistics Support. To delete existing users, please open a ticket via the Fleetboard Logistics Service Desk at support.habbl.com or send an email to support@habbl.com.

The deleted users are automatically hidden by a filter in the habbl portal. To show these again you only have to remove this filter. You can find the filter within the user administration directly below the search bar.

The screenshot shows the 'Search User' interface in the habbl portal. The left sidebar contains navigation options: My profile, Company profile, FTP account, Linkages, Device versions, User, and Privacy-Contract. The main area has a search bar with 'SEARCH' and 'ADD USER' buttons. Below the search bar, a filter is applied: 'FILTER RESULTS BY HIDE DELETED?: Yes'. A red box highlights this filter. The table on the right shows three users: Training 1, Training 2, and User Fleetboard Logistics, all with 'Active' status.

This screenshot is identical to the previous one, but the filter 'HIDE DELETED?: Yes' is circled in red, indicating the next step in the process.

- To show deleted users, you must remove the automatically set filter. You can do this by either clicking on the orange filter (screenshot above) or the text "RESET FILTER" (screenshot below).

This screenshot shows the 'Search User' interface after the filter has been removed. The filter 'HIDE DELETED?: Yes' is still present, but the 'RESET FILTER' text below it is circled in red. The table on the right now shows three users: Training 1, Training 2, and User Fleetboard Logistics, all with 'Active' status.

- The deleted users are then displayed in the list on the right again and have the status "Deleted" while your still active users have the status "Active".

The screenshot shows the 'Search User' interface. On the left, there is a sidebar with 'START' and 'PRIVACY' sections. The 'START' section includes 'My profile', 'Company profile', 'FTP account', 'Linkages', and 'Device versions'. The 'PRIVACY' section includes 'Privacy-Contract'. The main area has a search bar and a table of users. The table has columns for NAME, E-MAIL, TYPE, and STATE. The row for 'User Fleetboard Logistics' with state 'Deleted' is highlighted with a red border.

NAME	E-MAIL	TYPE	STATE
Benutzer 1 Schulung	benutzer1.schulung@eikona.de	User	Deleted
Training 1	training@fleetboard-logistics.com	User	Active
Training 2	training2@fleetboard-logistics.com	User	Active
User Fleetboard Logistics	user@fleetboard-logistics.com	User	Deleted
User Fleetboard Logistics	user@fleetboard-logistics.com	User	Active

- You can reactivate the filter by clicking on the field "HIDE DELETED?" and select the dropdown item "Yes".

The screenshot shows the 'Search User' interface with the 'HIDE DELETED?' filter dropdown set to 'Yes'. The table of users is now filtered to show only active users. The 'HIDE DELETED?' dropdown is circled in red.

NAME	E-MAIL	TYPE	STATE
Benutzer 1 Schulung	benutzer1.schulung@eikona.de	User	Deleted
Training 1	training@fleetboard-logistics.com	User	Active
Training 2	training2@fleetboard-logistics.com	User	Active
User Fleetboard Logistics	user@fleetboard-logistics.com	User	Deleted
User Fleetboard Logistics	user@fleetboard-logistics.com	User	Active